

MEND Bow Business Centre – Room 208 153-159 Bow Road London E3 2SE

15th November 2018

## **Volunteer Induction Policy**

## **Purpose:**

This policy outlines the procedure that MEND Staff and Leads of working groups should follow when accepting a new volunteer into their working group.

## **Procedure:**

- 1. New volunteers should be invited to an induction meeting
- 2. New members induction presentation should be presented to volunteer. Available on Working Group zone > Induction resources
- 3. Get volunteer to fill in Volunteer form. Available on Working Group zone > Induction resources
- 4. Provide volunteer with 'Volunteer agreement'. Available on Working Group zone > Induction resources
- 5. Volunteer should be asked to present one form of ID and one proof of address
  - a. Acceptable forms of ID include but are not limited to: Passport, Driving License, Driving License Counter Part, National ID card
  - b. Acceptable forms of Address include but are not limited to: Utility bill from the last three months, Council Tax Bill, Current Driving License, Driving License Counter Part, Motor insurance certificate, HMRC Tax notification, Electoral Poll Card
  - c. If a person submits a document that has both proof of address and ID then that one document will be sufficient
- 6. Person profile should be created on salesforce
- 7. New volunteer form and Proof's of ID should be uploaded onto salesforce under 'Notes and Attachment' under the person profile
- 8. Original documents and copies of original should be destroyed

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