## THE RETENTION TRIANGLE

## **Personal to new volunteers**

- Find their self-interest and work towards harmosinsing that with MEND's requirements.
- Open Q&A at end of induction session.
- Mentoring/buddy system with 'off the record'

## **Social and** recognition

- O Personal meetings/ review, perhaps each quarter with volunteers
- O Team building exercises/ socials, every 6 months eg bowling, meal.

## In meetings

- O Simpler language, less lingo
- **Promptly assigning tasks to** volunteers
- Showcasing achievements of other MEND groups
- Brainstorming ideas from new volunteers



/mendcommunity

